**Lab 9: Steve Krug Evaluation**

**Questions:**

1. **What is E-Card?**
2. **For how many days is MetroCard#123456789 unlimited?**
3. **When does MetroCard #123456789 expire?**
4. **How much money is on MetroCard #123456789?**
5. **How much do 10 rides cost?**
6. **How much is a 30 Day Unlimited MetroCard?**
7. **What is the order type if you add $20 to MetroCard #123456789?**
8. **What is the Final Balance of MetroCard #123456789?**
9. **What if you changed your mind, and you want to add 10$ to the same MetroCard, what should you do?**
10. **What can you contact support about?**
11. **Who are the developers of E-Card?**
12. Find out how much money is on your metro card
13. Check another MetroCard’s value
14. Add 10 rides to your MetroCard
15. Pay for your MetroCard
16. Check a new card, add time to your MetroCard - make your MetroCard a 7-Day Unlimited card
17. Check a new card, add money to your MetroCard - any amount that isn’t listed
18. Check a new card, add an amount that is equal to the amount of an unlimited card and move onto the billing page
19. For the same card as above, go back and change the amount
20. Submit a question to the support team
21. Leave some feedback.